

ROCHESTER HOUSING AUTHORITY
July 28, 2021
**675 WEST MAIN STREET
ROCHESTER, NEW YORK 14611**



MEMBERS PRESENT

Tynise Edwards, Chairperson
Florine Cummings, Resident Commissioner
Rosalie Remarais, Commissioner
Duwaine Bascoe, Commissioner
Henry Rubin, Commissioner

STAFF PRESENT

Melissa Berrien
Shawn Burr
Sinclair Carrington
Diana Colon
Pierre Dorancy
Joyce Kinsey
Shawanna Lawrence
Mark Plantholt
Mariam Rodriguez-
Machuca
Shelby Simpson
Evhen Tupis

OTHERS PRESENT

H. Todd Bullard, RHA Legal Counsel
Allyssa Birth, Tipping Point Communications
Jamie Frumusa, Tipping Point Communications

Commissioner Tynise Edwards called the July Rochester Housing Authority (RHA) Regular Board Meeting to order at 12:05 pm. It was noted for the record that notice of this meeting was posted as required by law and that there was a quorum present.

1. Open Forum – Public Comments

There were no Public Comments.

2. Approval of Minutes: June 2021 Regular Board Meeting Minutes

Commissioner Rubin moved, and Commissioner Cummings seconded the motion to approve the June 2021 Regular Board Meeting minutes. Commissioner Cummings, Commissioner Remarais, Commissioner Bascoe, Commissioner Rubin, and Commissioner Edwards voted yes. The motion passed five to zero

3. **Director's Report and Board Approval Requests**

a. Deputy Executive Director, Shawn Burr, presented his Director's report as follows:

Mr. Burr would like to

CONTINUE to

recognize Staff across the Authority who continue to go above and beyond to ensure our quality services are performed and resident and participant needs are taken care of especially during the pandemic and now with us reopening! They are doing a remarkable job!

Mr. Burr shared that we are not out of the woods yet with COVID all need to remain diligent in maintaining each other's safety. RHA continues to monitor and adhere to new regulations, recommendations and Executive Orders as we receive them. Mark and staff have implemented the new sanitizing system and setting up trainings at our other sites. Visitor restrictions have been relaxed, masks are required for all staff and visitors who have not been vaccinated. Temperature kiosks for staff and visitors remain in place with handheld thermometers as back-ups. The Executive Team monitors current conditions daily and meets weekly to discuss our processes.

Mr. Burr shared that we were awarded 117 Emergency Housing Vouchers by HUD as a result of the RESCUE Plan. We continue to work with the Continuum of Care and other community partners to strategize on the requirements associated with the program. We went "Live" on 7/19 with a posting on our website that includes information and a link to apply. Details and updates will continue to be presented at the Section 8 Committee meeting.

Mr. Burr shared that our application for the HUD Choice Mobility Demonstration was approved as one of nine in the country and our Team is moving forward with webinars and program meetings. We are in the data/information gathering phase currently. We will continue to update at the Section 8 Committee meeting.

Mr. Burr shared that Trillium's COVID testing/Primary Care services for our residents continues with July's schedule moving along. We will be scheduling a "lessoned learned" meeting with Trillium in the near future to discuss strategies and opportunities moving forward.

Mr. Burr reported staff continue to be involved in several community projects and report on them in their Board reports. RMAPI Housing Committee which will now be a Housing Working Group which will focus on our community's full housing system, City FEC Program Initiative, Connected Communities Housing Committee, Private Sector Rental Market Study, and Benefits Project are a few that are in the works. I really appreciate their efforts in representing RHA on critical projects in our community and their extra efforts are commendable.

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Mr. Burr reported that as you recall, RHA participated in the 21-Day Racial Equity Shawanna is working with Dr. Archie from the City to provide staff and Board training. Dates are being scheduled.

Mr. Burr reported that he is participating on the West Main Steering Committee as planning takes place on the redevelopment of the "Bull's Head" neighborhood. We will be creating an actionable vision for West Main St that reflects a revived multimodal, economic, and cultural corridor. This study will create a roadmap for making investments and changes to the neighborhood, street, and streetscape design. I'm also part of the North Inner Loop Planning project.

Mr. Burr reported on an update from NYSPHADA Update: We are gearing up for a Fall conference for late September, early October. The Legislative Committee continues to work hard on advocating at the State level for funding for PHA's, especially upstate. Some of us met with NYS HCR Commissioner, Ruth Visnauskas and her team on the lack of 9% LIHTC awards to PHA's (none). And how the \$125 million in the NYS budget allocated for upstate PHA's was going to be allocated. It was a good meeting and they listened to us and I feel they "heard" what we were saying. They are in the process of determining how the \$125 Million will be allocated. Our Advocacy efforts to seek a set aside for PHAs of LIHTC, came full circle on 6/30/21 with the release of the RFP by HCR that included the set aside.

Mr. Burr share that NAHRO Provides In-Depth Analysis of Proposed FY22 HUD Budget Major increases to vouchers and the Public Housing Capital Fund could be coming next fiscal year, if Congress adopts proposed legislation that was approved by the full House Appropriations Committee on July 16.

b. Board Action Requests

- i. Bulk Bid Property Assessment Services Renewal– Authorized the Deputy Executive Director to award a contract renewal to All Environmental Inc. for the amount of \$50,000 (2 of 4) – Capital Projects

Commissioner Cummings moved, and Commissioner Rubin seconded the motion to approve this request., Commissioner Edwards, Commissioner Bascoe, Commissioner Rubin, Commissioner Remarais, and Commissioner Cummings voted yes. The motion passed five to zero.

- ii. Structural Repairs to 255 Hamilton Street Project – Authorized the Deputy Executive Director to award a contract to Loyal Nine Development in the amount of \$53,887.18 (one-time) – Capital Projects

Commissioner Bascoe moved, and Commissioner Cummings seconded the motion to approve this request., Commissioner Edwards, Commissioner Bascoe, Commissioner Rubin, Commissioner Remarais, and Commissioner Cummings voted yes. The motion passed five to zero.

- iii. State contract for Cell Phones - Authorized the Deputy Executive Director to approve the contract renewal with Verizon in the amount of \$50,000.00 - - All RHA Locations

Commissioner Rubin moved, and Commissioner Remarais seconded the motion to approve this request., Commissioner Edwards, Commissioner Bascoe, Commissioner Rubin, Commissioner Remarais, and Commissioner Cummings voted yes. The motion passed five to zero.

- iv. FY 2021 3rd Quarter Vacated Arrears Write-off - Authorized the Deputy Executive Director to approve the write off of the FY 2021 3rd Quarter Vacated Arrears in the amount of \$37,091.86 – Public Housing

Commissioner Remarais moved, and Commissioner Rubin seconded the motion to approve this request., Commissioner Edwards, Commissioner Bascoe, Commissioner Rubin, Commissioner Remarais, and Commissioner Cummings voted yes. The motion passed five to zero.

- v. Renovations to 596 Glenwood Gardens Project – Authorized the Deputy Executive Director to award a contract to Fleetwood Accessibility Services in the amount of \$132,481.00 – Capital Projects

Commissioner Rubin moved, and Commissioner Remarais seconded the motion to approve this request., Commissioner Edwards, Commissioner Rubin, Commissioner Remarais, voted yes and Commissioner Cummings, Commissioner Bascoe voted no. Commissioner Edwards stated that the motion did not care three to two.

- vi. 373-375 Central Park Renovations – Authorized the Deputy Executive Director to award a contract to FW Construction in the amount of \$424,900.00 – Capital Projects

Commissioner Remarais moved, and Commissioner Remarais seconded the motion to approve this request., Commissioner Rubin, Commissioner Remarais, voted yes and Commissioner Cummings, Commissioner Bascoe and Commissioner Edwards, voted no. Commissioner Edwards stated that the motion did not care two to three.

4. Executive Personnel Administrator's Report

Shawanna Lawrence

The Human Resource Department is continuing to implement the Strategic Plan Goal III: "Support our Employees to Enhance an Organizational Culture of Excellence" Please see the update below:

Goal III: Support our Employees to Enhance an Organizational Culture of Excellence

Trainings:

Implicit Bias Training- July 29, 2021

This workshop will examine what it is, how it differs from overt bias, how to recognize our own, and how we move past bias through action. The trainings will be done in three Phases for the Board of Commissioners and staff to learn about self-exploration and self-reflection in a safe, encouraging space.

The groups will be led through the following self-reflection and discussions:

- Identifying and owning your own implicit bias(es) and overt bias(es)
- How this connects to being a gatekeeper (person with power)
- How this can inform/influence actions & interactions with people

Recruitment Strategies:

Professional Diversity Network Virtual Career Fair- July 12, 2021

Meet & Greet with Temp Agencies- July 15, 2021 and July 23, 2021

Events:

United Way Campaign:

July 5, 2021 -July 26, 2021

The United Way workplace campaign unites employees in all work locations at RHA, and gives them an opportunity to donate, and speak out for causes that matter to them. We can see the results in our own backyard and be a part of a larger mission to affect change.

July 19, 2021- July 23, 2021

Employees came together and celebrated our support and efforts to make the campaign a success. We had Spirit Week, Treasure Hunt, and a Gift Basket Raffle to support the United Way Campaign.

Upcoming Events:

Virtual Bingo- Thursday, July 29, 2021, from 12:00pm-1:00pm

Online bingo is a fun and easy ice breaker to engage employees to get together and engage in teambuilding activities with staff from other departments.

Ice Cream Social- Friday, July 30, 2021, from 12:30pm-2:00pm

Employees will be treated to ice cream at 675. The event will celebrate employees hard work and allow them to socialize with staff.

Staff Summer BBQ- Thursday, August 12, 2021, from 12:30pm-4:30pm

Staff Summer BBQ is at Genesee Valley Park. This event highlights our continued commitment to improving internal communications and further enhancing our culture of excellence with staff.

5. Compliance, Inclusion, and Diversity Officer's Report Shawn Burr

Inclusion

- COVID Strategy – We continue to work with community partners to facilitate addressing resident needs around vaccinations, testing and education. The COVID testing and primary care services are taking place at most of RHA's senior sites with Trillium's mobile unit. Trillium has now added telehealth services being available for residents. A regular schedule has been established and posted at our sites. We will be scheduling a follow-up meeting with Trillium to discuss new strategies. The MOU with Trillium and addendums has been completed and signed by me. Visitor restrictions have again been relaxed and we will continue the additional security coverage for at least another month.
- The City and County have received funds to assist tenants who are behind in their rent: EPPI-2.0 Program. We have notified residents on how to apply for the funds. Staff is following up with phone calls to each resident who is 90 days past due with their rent to offer assistance. Staff is working 1:1 with residents to assist with applying. We have encountered a smaller number of residents who have applied for this assistance.
- Juneteenth- The Morale and Inclusion Committee and the Executive Staff recognized Juneteenth by highlighting the history and importance of the City of Rochester behind this celebration.
- Pride Month: The Morale and Inclusion Committee and the Executive Staff recognized Pride Month by highlighting the history behind the celebration.

Compliance

- **Fraud Investigations**
 - **Leasing Operations:** Repayment agreement payment totals YTD as of June 2021, \$59,982.85 collected, (with a total of \$8,392.39 collected in May 2021). A total of \$507,787.53 has been collected to date, as of 2017.

- **Public Housing** Repayment agreement totals YTD for Vacated Arrears and Collection Loss as of June 2021: \$6,064.18 collected, (with a total of \$464.46 collected for June 2021). A total of \$60,265.63 was collected to date, as of 2017.
- **Termination Hearings**
 - **Leasing Operations** – 25 Participant Hearings Scheduled: 4 upheld, 0 overturned, 7 reinstated, 14 adjourned & 0 withdrawn.
 - **Public Housing** – 0 Participant Grievance Hearings Scheduled: 0 withdrawn; 0 upheld; 0 overturned, 0 reinstated & 0 adjourned. (Up to date with hearings on the month of June).
 - 1 Non-Eviction Grievance Hearing – Decision was in favor of the resident.

Operations

- **Case Management** –
 - • Program Violation Referrals Outstanding – 1,130 (Previously 1,106) – which is a total to date since 2015. The staff member that was working on addressing violations and getting them up to date will no longer be in her position, due to this, the program violation referrals will be on hold. With this person out the Compliance Department will have (1) Compliance Manager and (2) Senior Housing Specialist vacant positions..
- **Rochester Housing Charities** – Commissioner Cummings continues to serve as RHA’s ex-officio representative on the RHC Board of Directors.
 - We continue to work on the RHC special project and will continue to keep the Board updated in executive sessions. Resident meetings are scheduled for 7/15 and 7/20. The 7/15 meeting was at Blackwell and residents commented positively on the improvements made and understand we aren’t finished yet..
- **Audit and Review** – I will be working closely with Legal to address areas in need of assessment within RHA. (*Executive Session for any requested reporting*)
 - Compliance Audits are currently on hold.
- **Public Safety** – Please see the Activity Chart for Public Safety and the new revised reports. The targeted problem strategy appears to be having an impact.

Current Actions:

- Security Camera Project – I have tasked Evhen Tupis, IT Director to provide overarching leadership on this initiative. Video Safety has been combined with Electronic Access Control (a.k.a. “Key Cards”) since both systems need to be modernized. These systems are so out of date that simple upgrades are not affordable nor are the systems affordably sustainable. Responses to the RFP released to secure a Project Management firm are under review. While the scope will be Authority-wide, it will focus on Glenwood Gardens and Hudson Ridge Towers as first sites.

- We continue to use the COVID questionnaire that was developed, and each visitor is required to complete and sign it before visiting a resident. Temperature checks are also implemented for visitors. We will continue to work with AP Security to ensure the guards are adhering to our process. With our re-opening, security will continue to play a critical role in the safety of our residents.
- Glenwood has seen an increase in criminal activity as reported by residents. We began additional security at Glenwood Gardens which began on January 31, 2021 and will continue through the summer. We currently have a 24/7 Road Patrol conduct tours of the site at least twice throughout each shift. Security is also paying close attention to laundry rooms and walkthrough areas as they are hot spots for criminal activities. AP Security is monitoring the activity and is providing updates and feedback to me. We are working on a perimeter access control project as reported in the Project Planning meetings. We are currently in a design phase and are working with the City Planning Department for review and edit. We added three new site lighting fixtures that have helped. We are in the process of replacing the fixtures next to the unit doors soon with LED types. The security camera project will assist in deterring criminal activity. I've had conversations with RPD and AP Security and we will continue to work together to address issues and improve communications. Mayor Warren and her team met us on site on 7/15 to tour the site and get an update on what we are working on to correct issues that have been reported. She assigned members of her team to assist us with drainage problems and overgrown trees and vegetation along the North property line. The large dumpster from the Santee Street parking lot has been replaced and a fence contractor scheduled to enclose it.
- The resident at Hudson Ridge Tower threatened a staff member with a knife. He has been officially served and his eviction date was 4/16/2021. The resident hasn't moved out of the unit. We are working with Legal to remove him from the unit by following the process through the court system. I am gathering more information on this and will report on Wednesday.
- Eviction Notices were served to the residents of 39 and 41 Delmar Street on 4/28. The residents got into a physical altercation and threatened each other with weapons over parking. 39 Delmar Street resident was served the Eviction Notice and left the unit. 41 Delmar Street was also served with an Eviction Notice but hasn't left the unit. We are currently waiting on the court date for the 41 Delmar Street resident.

6. Finance

Sinclair Carrington

Mr. Carrington reported the monthly Finance Report, the actual vs. budgeted figures, and variances for year-to-date through May 31, 2021, for the COCC, Public Housing, and Section 8 income and expenses.

Mr. Carrington also reported on the COVID-19 CARES Funding income and expenses for year-to-date through June 30, 2021, and also reported on the projected ways of spending the remaining \$1.8 million of the HCV Cares Funding.

7. Public Housing Report

Shawn Burr

Interim Public Housing Structure:

- While the Public Housing Director position is vacant, I will continue to oversee and coordinate the management of this department in coordination with property managers. We have received the results of the Civil Service test and are currently working with the Human Resources Department to canvas the list, following our process and also working on filling other positions.

Public Housing Matters:

- ACOP Revisions – staff continue to work on several revisions to our ACOP. Once complete, they will be brought to Committee for review and Board for approval.
- The Property Manager at Seneca Manor is scheduling a cleanup day with residents – this day will allow residents to clean out bulk unused items in their homes.
- There are several open positions in Public Housing currently. Due to the number of vacancies and the length of the vacancies it continues to take a toll on the current employees. Open staff positions listed below:
 - Public Housing Director: 8/14/2020
 - Central Zone: One Clerk: LT vacated on 3/1/18
 - South Zone: One Housing Specialist vacated on 10/30/2020
 - Scattered Sites: One Housing Specialist: vacated 10/07/20, One Clerk: vacated 07/01/20, BMS: vacated 04/15/2019, Property Manager: vacated 6/18/2021.
 - APC: Two Housing Specialists – vacated on 2/7/20 and 7/31/20
- We continue to work with HR to fill positions. Meanwhile, the staff is doing a great job keeping things moving.
 - Property Managers received the LIHTC training on May 15th and 16th.
 - The property Manager walked sites with Landscaper to see where flowers can be planted to give RHA sites a new curb appeal, before and after pictures to follow once complete.

COVID Matters:

- Building Security – RHA properties have eased visitation restrictions again based on local and national guidance. The visitation hours are from 7:00 am to 11:00 pm Unvaccinated residents and visitors are required to wear masks. Everyone is encouraged to social distance. Resident notices have been delivered, reminding of current restrictions and safe practices and informing of Re-opening along with information on vaccinations.
 - Residents – Family Self Sufficiency in partnership with Lifespan, Foodlink, United Way, and our Resident Council members are delivering food to those seniors in need.
 - Disinfection of the main lobby areas, elevators, door handles will continue.
 - Community rooms have been re-opened at 50% capacity. An updated procedure for large gatherings and weekend use is being drafted.
 - Offices will receive residents by appointment only. Residents will need to wear facial coverings, complete screening, and temperature check.
 - The waiver process is being utilized to assist residents with recertification. Staff continues to assist and send balance reminder notices to residents. I am

working closely with management and legal to develop a temporary process for serving 14- Day Notices when the court reopens.

- The NYS Eviction Moratorium has been extended to 8/31/21. RHA evictions are still on hold. We continue to meet to ensure we are up to date on the local court situation. We do have a plan for restarting this process once we can secure court dates. Property Managers are currently mailing out the Covid-19 New York State Declaration Notice along with a Temporary Moratorium Letter on Eviction Filing informing residents on the current status of eviction filing through the court systems. The forms were sent in English and Spanish.
- There is an eviction prevention program (EPPI 2.0) that the City and County have rolled out to assist tenants who are behind in their rent. RHA is eligible to apply on behalf of a resident, but the resident must still meet the eligibility requirements. We have sent EPPI applications to those residents who are more than 60 days behind. Staff is working 1:1 with residents to assist with applying. Seventeen applications were submitted for rental assistance and two accounts have been paid in full. The City and County will be doing another push to get the funding spent.
- As of 2/1/21, there were over 200 residents who were 60+ days late paying the rent with several owing more than \$6,000 each. The total delinquent rent owed is \$377,000+. We have sent notice after notice, with the latest one referencing the Governor's order and included the affidavit form tenants must use if their income has been affected by COVID. Staff continue to work with each resident and have set up many repayment agreements and see if eligible for the EPPI 2.0 program. This continues to be a priority that staff is addressing. As of 5/6, the total amount of delinquent rent owed is \$247K. As of 6/25, the total amount of delinquent rent owed is \$301,763.72.
- The Property Management office continues to offer applicants several methods to view a unit e.g., virtual, email & text pictures, solo unit showings (staff will wait outside of the unit as the applicant walks through the unit). This will meet our COVID reopening requirements.

The current year's Agency Plan was sent to the City for review and Mayor Warren's signature on May 18th. The Plan was sent to the Board in advance of the June Public Housing Committee meeting. Once we receive it back from the City, we will present it to the Board for approval.

- Trillium continues performing services for our residents via their MAC unit. A monthly schedule is agreed upon and posted for residents. Trillium is creating a new flyer that we will send to residents. They are hoping to be able to provide walk-up vaccinations of the J&J vaccine. A follow-up meeting with Trillium to be scheduled.

Security Matters:

- **Glenwood Gardens Security Issue:** We began additional security at Glenwood Gardens which began on January 31, 2021, and will continue through April 3, 2021, when we will reassess its effectiveness. We will have 24/7 Road Patrol conduct tours of the site at least twice throughout each shift. AP Security will monitor the activity and provide updates and feedback to me. The security guard who visits the site daily walks the site and also ensures the laundry rooms are locked. We sent a Security Letter updating residents on upcoming security projects plus additional security tips (provided by RPD) to residents. Harolda Wilcox, Property Manager, sent a letter and information from RPD to all the residents, bringing them up to date with what we're working on. We have made some site lighting improvements and are purchasing LED fixtures for the entry doors to each unit. Capital Projects is working with City Planning on the perimeter fencing/gate project. Two Teams meetings with residents are being scheduled for May 18, 2021, from 11:00 am to 12:00 pm and from 5:30 pm to 6:30 pm. The large dumpster from the Santee Street parking lot has

been replaced. Thank you to all the Commissioners who attended the site visit on 5/24. I hope it was beneficial and we can do more of that.

- The resident at Hudson Ridge Tower threatened a staff member with a knife. He has been officially served. We are performing a holdover to court because the resident hasn't evicted the unit. We have a scheduled court date of 6/28/2021. The resident has agreed to move out of the unit on or before 9/30/21. The resident understands that rent still has to be paid until they move out of the unit.
- Due to the latest shootings in the city, we had one (1) emergency transfer and one (1) pending waiting on the resident to return documentation.
- Eviction Notices were served to the residents of 39 and 41 Delmar Street on 4/28. The residents got into a physical altercation and threatened each other with weapons over parking. 39 Delmar Street resident was served the Eviction Notice and left the unit. 41 Delmar Street was also served with an Eviction Notice but hasn't left the unit. We are currently waiting on the court date for 41 Delmar Street residents.

Online Applications:

- The Online application process is working well.
- To address the high number of high-rise vacancies, APC continues to canvas the 1 bedroom waiting list. Based on the low responses to past canvases, we have increased the number of applicants we are canvassing to 300 per month. This is an increase from 200 previously canvassed.
 - Currently being screened- 54 applications
 - Currently going through the intake process (with the Intake Specialist) – 66 applications
- APC is currently operating with 50% staffing. On 6/2/2021 the APC Manager has interviewed a candidate for one of the Housing Specialist positions. On 6/8/2021, a second candidate was also interviewed for the Housing Specialist position; it was determined that neither candidate was a suitable fit for APC. The APC Manager will continue working with HR to hire suitable and qualified candidates for the department.

8. Maintenance Report

Mark Plantholt

- **Vacant Unit Report**
 - In the month of June, the Maintenance Department continued to turn over units for leasing as soon as possible. The completed units have been added to the June 2021 vacancy report.
- **Staffing**
 - The one candidate for the BMS position but was a no-show to the interview. No new candidates for the open Mechanic or Laborer positions.
 - Current FTE count is 46, need 64 – short approximately 18 FTEs or 720 man-hours per week. Vacation season reduces staffing also.
- **COVID Sanitizing**
 - North, South and Central Zones all have the Purus sanitizing equipment and training staff continues in the North and South Zones.
 - The sanitizing contracts with the Section 3 and MWBE have been suspended.
- **Upcoming Contracts in Process**
 - 2021/2022 Snowplowing Invitation for Bids is out and we are waiting for responses.

- **Work Order Review**
 - The BMSs are working to reduce the number of open UPCS work orders. Like-repairs will be bundled together and put out in packs to contractors for proposals.
 - Open UPCS Work Orders as of 6/30/2021 - 770
 - Open Work Orders as of 6/30/2021 – 4,316
 - Closed Work Orders as of 6/30/2021 – 1,618
- **Project updates**
 - 2021 Compactor Replacement Project – an additional three (3) dumpster carts will be required, and a Contingency Increase Request is in process for Board review. *Update – no increase to the contingency line is needed at this time.*
 - Landscape Update – fence lines are scheduled to be cleared in the second service visit in July.

9. Leasing Operations Report (Section 8)

Shawn Burr

Deputy Executive Director Burr, Leasing Operations Department, shared utilization and funding information with the Board of Commissioners.

Leasing Operations Matters:

- Staff developed a draft proposal for Administrative Plan language changes. The proposed changes have received internal review and are attached for your review. Also, we will post the proposed changes for 45-day public comment period, following that a public hearing will be held.
- Currently, we have 3,520 applicants on the Housing Choice Voucher Waiting List.
- Leasing Operations' voucher and funding utilization goal is between 95% to 98%. We are currently at 90.58% utilization of vouchers and 97% utilization of funds. Leasing Operations Department has a Leasing Plan for 2021 to fully maximize HUD funding for Housing Assistance Payments. To best optimize our Housing Choice Vouchers, our plan is to issue 600-750 HCV from the Waiting List by 9/30/2021. Staff continue working overtime and we are using a remote 3rd party vendor to issue 200 vouchers.
- The monthly inspection goal is 780-960. The Inspection Unit conducted 901 inspections for the month of June.

Care Packages

- The Assistant Director of Leasing Operations met with the representative of FoodLink to finalize plan of delivery of Care packages to elderly and disabled households within the City of Rochester. The estimated start date of delivery is August 16, 2021. Based on this schedule and their route estimates, this effort should continue until November 2021.
- Permanent Supportive Housing projects are being monitored monthly for financials and project participation. All projects that are projecting a funding deficit, by the end of the grant period, have an action plan to address the deficit. On 5/10/2021 the local Continuum of Care (CoC) Ranking and Review Committee completed their scoring and ranking of the CoC renewal projects.